Telecollaboration in International courses: Pitfalls and Success

Miriam Russell
Francesca Cichello
Lorette Calix
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Telecollaboration: creating a learning community across distances

SUNY Empire State College
International Programs:
The Dominican Republic and Turkey
ESC Partners
UNAPEC – Santo Domingo, Dominican Republic – since 2007
QLU – Panama City, Panama – since 2009
Beirut, Lebanon
International Business Field Study: Turkey
Successful international collaborations

• Multiple virtual meetings
• Online interaction (LMS, Blogs, etc.)
• Virtual Collaboration
• Alternate communication channels
• (Face-to-face)
JOINT MEETINGS
THE IMPORTANCE OF VIRTUAL MEETINGS

<table>
<thead>
<tr>
<th>FACULTY VIEWS ON THE IMPORTANCE OF VIRTUAL MEETINGS</th>
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</thead>
<tbody>
<tr>
<td>Contribute to the student learning experience</td>
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<tr>
<td>Increase student engagement with coursework</td>
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<tr>
<td>Help instructors feel substantially more connected to the students</td>
</tr>
<tr>
<td>Greater instructor satisfaction with courses including virtual meetings</td>
</tr>
</tbody>
</table>
Alternate communication channels

Maikol Vega Suarez: hey you guys started already.
6:01 PM

Lewis Quezada: Turkey students, we're having some internet issues, we will be there on ZOOM in a few!
6:04 PM

Maikol, you should be able to join us now. Internet is working. Link is in your course in Moodle.
6:19 PM

Davis Soto: Can someone confirm me this is the Meeting ID: 207 142 717?
5:36 PM

Miriam Russell: Yes that's the ID for our communication course
5:40 PM

Davis Soto: Thank you.
5:43 PM

Lewis Quezada: Guys, please don't miss today's meeting. It will be very important for our first term.
5:47 PM

Miriam Russell: Especially for the midterm exam 😊
5:50 PM
Collaborating

Hey guys! Here are the instructions for the James' YouTube video assignment. It is due November 15th as the course schedule says. Please ignore the box that appears when you click that assignment that says it can be submitted from November 15th to November 22nd. If there are any changes with due dates, Professor Miriam will notify us. Following the course schedule should be our main concern.

Name:

Please fill-in the notes below as you watch the required video. Please submit this in the course.

This will be graded as a homework assignment. CHECK THE COURSE SCHEDULE FOR DEADLINE.

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Yaseren: I'm working with the Cornell notes at the moment. Would you like to share information and see if what we have come up to?

I can share what I currently have through Gmail.

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Yes, I do.

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Yeseren: I'm working with the Cornell notes at the moment. Would you like to share information and see if what we have come up to?

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Connecting, not just learning

Onur
It's being dark right now, it will be red within 40 minutes I guess.

9:51 PM

Leslie Romero DR
Nice view! Also, it's interesting how we can see the same moon eclipse at different timezones.

9:51 PM

Onur
Yes, amazing isn't it?

9:52 PM

Leslie Romero DR
Here it looks almost entirely covered by a shadow.

9:52 PM

How does it look in Turkey?

9:53 PM

Onur
Here also, only 1/4 of it white.

9:53 PM

Leslie Romero DR
Nice!

9:54 PM

Ricardo Monegro
Can you see the red color of the 3/4 of the moon?

9:54 PM

Onur
Please, leave some for me?

4:32 PM

-Y. Sarışın.
I'd like to have a midnight snack.

4:33 PM

Lewis Quezada
It's incredible how Onur at Turkey have the same moon view as us.

10:27 PM
## STUDENT PERCEPTIONS OF TOOLS

<table>
<thead>
<tr>
<th>% used</th>
<th>Easy to use</th>
<th>Helped feel connected</th>
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<tbody>
<tr>
<td>Blackboard Collaborate</td>
<td>Google Chat/Hangout</td>
<td>Facebook 75.4</td>
</tr>
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</table>

### NOTES:
- "Easy to use" and "Helped feel connected" are calculated as % of students who reported using that tool. Voice Thread and Diigo are negative because more students reported them as being difficult to use than easy.
Creating International Collaborative Learning

• Tools:

  – Zoom
    • Smarthinking
    • Webinars using Blackboard
    • Ebook text
    • Google tools
    • What’s App?
    • Kaizena voice comments:
      – https://kaizena.com/group/EkjoOnD9Vl/file/4167Jqjkx/thread/5612a0a8e338b4010040032e
Video: Learning Concepts

• Using e-text
  – Paraphrasing
  – Checking homophones

• Writing a research paper
  – Topic
    • Finding sources
  – Research Question
  – Thesis Statement
Turkish and American students
International selfie
Lifelong connections
Anadolu University, SUNY Cortland & SUNY Empire State College
Student feedback

• Leslie Rosario – Dominican Republic
• Yeseren Sarisin - Turkey
• Ricardo Monegro – Dominican Republic
Q & A
UNAPEC capes colors represent Areas of Study
Professor Calix and Luis Ramirez
UNAPEC Graduation:
Santo Domingo