Globally Networked Learning: Discoveries and First Steps

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(See handout)
Debunking the Myths

- Contact Hypothesis (Allport)
- Developmental Model (Bennett)
- ICC Framework (Deardorff)

...over 50 years of scholarly work on ICC...!
What is intercultural competence?

Specific components according to ICC experts:

Attitudes, Knowledge, Skills

Lead to

Internal and External Outcomes

ICC Attitudes

- **Respect** (valuing other cultures, cultural diversity)

- **Openness** (to intercultural learning and to people from other cultures, withholding judgment)

- **Curiosity and discovery** (tolerating ambiguity and uncertainty)
**ICC Knowledge and Skills**

**Knowledge & Comprehension:**
- Cultural self-awareness
- Culture-specific information
- Sociolinguistic awareness
- Deep understanding and knowledge of culture (inc. other world views)

**Skills:**
- To listen, observe, and interpret
- To analyze, evaluate, and relate

**ICC DESIRED INTERNAL OUTCOME**

**Informed frame of reference/filter shift:**
- Adaptability (to different communication styles & behaviors; adjustment to new cultural environments)
- Flexibility (selecting and using appropriate communication styles and behaviors; cognitive flexibility)

- Ethnorelative view
- Empathy
**ICC DESIRED EXTERNAL OUTCOME**

Behaving and communicating *effectively* and *appropriately* (based on one’s intercultural knowledge, skills, and attitudes)

**Further ICC Discussion**

- Which 1-2 ICC elements are key for you to emphasize in your context?
- How could you state those in terms of learning outcomes?
- What is evidence of student success in terms of ICC outcomes?
5 Intercultural Discoveries through an online environment

1) Tool for cultural self-awareness
2) Power of critical reflection
3) Power of learning from each other

Power of learning from each other

(This course has...) been life changing for me as I have looked deep into the flawed beliefs I have held for a very long time. Each of you has given me words of wisdom that I will cherish. This class was not what I expected it to be. It was far more enriching than any syllabus could ever convey. I consider each of you a friend and I appreciate your sharing of your inner most selves. That is truly what made this class so great. Each of us in our own way shared our vulnerabilities. We were each courageous. - Teresa
5 Intercultural Discoveries through an online environment

1) Tool for cultural self-awareness
2) Power of critical reflection
3) Power of learning from each other
4) Connecting with community to make a difference

Making a difference

- This has been “forever learning” – that is, this class has not just delivered information, but it has changed minds and hearts. It has helped me to analyze my previous intercultural interactions and will help me in my approach to future intercultural interactions. It has also changed my teaching in the way that I will approach my students and the way I deliver instruction. I feel like I will be more sensitive in my approach to students’ differences in all aspects, not just culture. - Katie
5 Intercultural Discoveries through an online environment

1) Tool for cultural self-awareness
2) Power of critical reflection
3) Power of learning from each other
4) Connecting with community to make a difference
5) Instructors as intercultural coaches & need to understand ICC development

Your Turn….

What are your discoveries around intercultural learning in a globally-networked, online environment?

DK Deardorff, Duke University, 2012
Assessment.....
& student learning
(see handout)

Some Resources

- American Council on Education: International Learning Assessment Web Guide
- Forum on Education Abroad’s Guide to Outcomes Assessment
- NC State University’s Online Outcomes Assessment Bibliography
- Deardorff articles on assessment in IIE Networker (Spring 2007) International Educator (May/June 2006), JSIE (Fall 2006), etc.
- Chapters in The Sage Handbook of Intercultural Competence (Sage, 2009)
For further information....


For additional articles on these topics, please contact Darla K. Deardorff at d.deardorff@duke.edu

THANK YOU!

DK Deardorff, Duke University, 2012